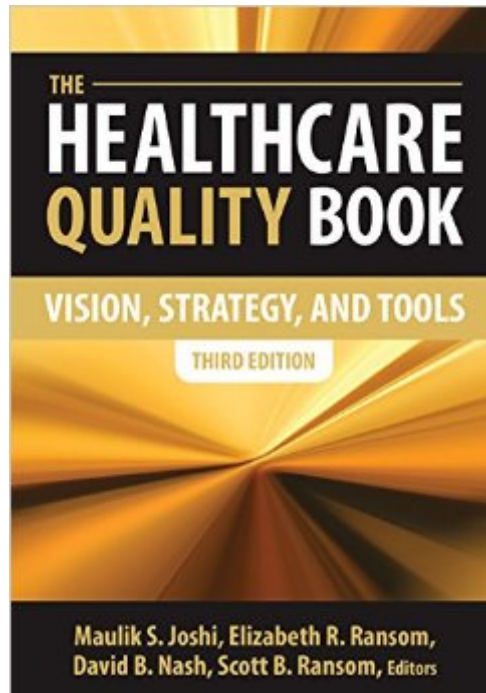


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# The Healthcare Quality Book: Vision, Strategy, And Tools, Third Edition



## Synopsis

As healthcare reform continues to transform US healthcare delivery and processes, one thing remains the same: the importance of quality. This book brings together a team of internationally prominent contributors who provide expertise on current strategies, tactics, and methods for understanding quality in a comprehensive way. The book provides a solid foundation on the components and importance of quality, while incorporating techniques to continuously improve and transform a healthcare system. This extensively updated edition includes: A new chapter, by Quint Studer of The Studer Group, that addresses hardwiring quality into the organization's culture for consistent delivery A new final chapter that details the latest developments in healthcare and maps a path for healthcare transformation Extensive content and emphasis on the Affordable Care Act as it relates to quality A discussion of the importance of quality in transitioning from fee-for-service models to value-based payment Tools to measure and improve patient experiences, such as dashboards and scorecards Information on emerging trends and challenges in healthcare, including electronic health records and physician engagement This comprehensive textbook is suited for undergraduate and graduate courses in healthcare administration as well as business, nursing, allied health, pharmacy, and medicine programs. Study questions in each chapter facilitate additional discussion.

## Book Information

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## Customer Reviews

Very well written. Well designed and very current in relation to ongoing QI projects and performance

improvement.

Great book for explaining the concepts of healthcare quality. This book was a required one for a class, but I find myself referencing it often -- one I'll keep for a while.

Substantial graduate-level textbook covering important elements of healthcare quality. Recommend this book highly as a foundation for this topic.

Very well written. The chapters are well organized and easy to read. Great content.

Arrived in Tip Top Condition! I'll definitely order again! Jenny Casiano

Will never finish reading this book. Full of useful information. Its a prize.

Great Book for class Easy read for any Health Administrator

Easy to read, well written, and essential read to healthcare quality

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